



Triton Schools EAP

Frequently Asked Questions

Q. What is the Triton Schools EAP?

A. It is an Employee Assistance Plan (EAP) for employees of Triton Schools. It provides four (4) free prepaid counseling sessions through the Bowen Center.

Q. Who has access to this program?

A. All Triton Schools part time and full time employees, married spouses and legally dependent children. **Each person** has four (4) free EAP sessions **each**.

Q. What locations are available for counseling?

A. Bowen Center has 11 locations including: Warsaw, Columbia City, Fort Wayne, Huntington, Wabash, Syracuse, Albion, Lagrange, Angola, Auburn, and Plymouth. You may schedule an EAP counseling session at **any Bowen Center location**.

Q. Is prior authorization required?

A. No. There is no co-pay or deductible. Services excluded from EAP coverage are medication management, psychological testing, and inpatient treatment. 365 days after your first session you and your family receive 4 more free sessions. *Your insurance information will be gathered to pair you with a properly insured clinician if you decide to continue beyond EAP coverage.*

Q. Is my employer informed?

A. No. **All sessions are private and confidential.** Due to privacy laws no information is given to your employer without your expressed written consent. Your employer is not informed of your participation in the EAP program

Q. How do I set an appointment?

A. Call Bowen Center's **Scheduling & Registration Department** at **1-800-342-5652**, and state "I am an employee of Triton Schools and would like to schedule an appointment through my EAP." If you have any other questions or issues accessing your benefit please contact your EAP specialist at 1.800.342.5652. ext. 3061

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